PRIVACY POLICY

Effective Date: June 27, 2018

This Privacy Policy applies to www.avistapharma.com and www.solidformsolutions.co.uk (collectively, our “Websites”). This Privacy Policy sets forth how Avista Pharma Solutions, Inc. and its subsidiaries (“Avista Pharma”, “us”, “we”, or “our”) collect, use, and disclose personal information collected through our Websites.

Avista Pharma Solutions, Inc. (located at 3501 Tricenter Bld., Suite C., Durham, NC 27713, USA) is the controller of your information under this Privacy Policy.

INFORMATION COLLECTION

Personal Data means information that relates to an identified or identifiable individual. We collect, use, share, store, or otherwise process your Personal Data when we have an appropriate basis.

Personal Data

While using our Websites, you can provide us with certain Personal Data, including contact information (e.g., your name, email address, phone number, or address) and general information about your interest in our products or services so we may respond to your requests or questions.

Cookies and Usage Data

We may also collect information that is automatically generated when you visit the Websites that relates to how you access and use the Websites (“Usage Data”). This Usage Data may include information such as your computer's Internet Protocol address, browser type, browser version, the pages of our Websites that you visit, the time and date of your visit, the time spent on those pages, and other device and diagnostic data used to enhance our Websites and services.

We use cookies and similar tracking technologies to track the activity on our Websites. Cookies are files with a small amount of data sent to your browser from a website and stored on your device. Tracking technologies also used through the Websites include beacons, tags, and scripts to collect and track information and to improve and analyze our how our Websites are used. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Websites. We do not track users over time and across websites.

Location Data

We may use and store information about your general location, such as your city, state, or country (“Location Data”). We use this data to improve and customize our Websites.

PURPOSE AND LEGAL BASIS FOR PROCESSING PERSONAL DATA UNDER GENERAL DATA PROTECTION REGULATION (GDPR)

If you are located in the European Economic Area (“EEA”) or Switzerland, our legal basis for collecting and using your Personal Data as described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it.
We may process your Personal Data because:

- We need to perform a contract with you;
- You have given us permission to do so;
- The processing is in our legitimate interests and is consistent with your rights and preferences (for example, to respond to your questions or requests, provide our products or services, improve our Websites’ performance, fix bugs, perform analysis and analytics, communicate with you, enforce legal claims, and for security purposes); or
- To comply with applicable law.

USE OF DATA

We use Personal Data collected through our Websites for various purposes, including to:

- Provide, maintain, and improve our Websites;
- Notify you about changes to our Websites or services;
- Provide customer support or to carry out our obligations or enforce our rights arising from any agreements we have entered with you;
- Detect, prevent, investigate and address technical issues with our Websites;
- Comply with any court order, law, or legal process, including to respond to any government or regulatory request; or
- Protect the rights, property, or safety of Avista Pharma, our affiliates, our users, our customers, or others.

DISCLOSURE OF DATA

Service Providers

We may employ third-party companies and individuals to help provide our Websites ("Service Providers"), or to perform Website-related services or to assist us in analyzing how our Websites are used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to process, disclose or use it for any other purpose.

One such Service Provider is Google, Inc. ("Google"). Our Websites use Google Analytics, a web analytics service provided by Google. Google Analytics uses cookies to help us analyze how users use our Websites. The information generated by the cookie about your use of the Websites (including your IP address) will be transmitted to and stored by Google. To learn more about Google Analytics and how you can opt out, visit https://tools.google.com/dlpage/gaoptout. By using our Websites, you consent to the processing of data about you by Google.

Business Transaction

If we are involved in a merger, acquisition or asset sale, your Personal Data may be transferred.

Disclosure for Law Enforcement

Under certain circumstances, we may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

Legal Requirements

We may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation;
- Protect and defend the rights or property of Avista Pharma;
- Prevent or investigate possible wrongdoing in connection with the Websites;
- Protect the personal safety of users of the Websites or the public; or
- Protect against legal liability.
RETENTION OF DATA

We will retain your Personal Data only for as long as reasonably necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Websites, or we are legally obligated to retain this data for longer time periods.

INTERNATIONAL TRANSFERS

As part of our international operations, we may transfer your information, including Personal Data, to any jurisdiction where we do business. We will transfer your Personal Data for any of the purposes identified in this Privacy Policy to our subsidiaries, affiliates, or Service Providers that may be located outside of the jurisdiction where you are located. The laws in those jurisdictions may not provide the same level of data protection compared to the laws in your country. However, we will treat your Personal Data as subject to the protections described in this Privacy Policy. If you are located outside the United States, please note that when you use our Websites, your information will be transferred to our headquarters in the United States and governed by applicable U.S. laws and regulations, as well as this Privacy Policy.

SECURITY OF DATA

The security of your Personal Data is important to us. We maintain reasonable safeguards designed to protect against loss, misuse, and unauthorized access, disclosure, alteration, and destruction of the information we receive.

“DO NOT TRACK” SIGNALS FOR CALIFORNIA USERS

The Websites do not currently respond to Do Not Track ("DNT") signals. Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked. You can enable or disable Do Not Track by visiting the preferences or settings page of your web browser. If you choose to block all cookies, you may not be able to use certain features of the Websites.

YOUR RIGHTS AND CHOICES

You have certain rights with regard to your Personal Data.

If you wish to be informed what Personal Data we hold about you or if you want it to be removed from our systems, please contact us using the contact information listed at the bottom of this Privacy Policy. You may also request that we update or correct any Personal Data we maintain about you.

You may choose whether to receive different types of communications related to our company, products, and services or special offers. You may opt out of receiving those messages by using the unsubscribe links and opt-out mechanisms included with each communication.

If you are located in the EEA or Switzerland, you have additional rights to request access to, correction of, erasure of, or the transfer of your Personal Data, as well as the right to object to or restrict the processing of your Personal Data. You may exercise these rights, if applicable, by contacting us at info@avistapharma.com. Individuals located in the EEA or Switzerland also have the right to lodge a complaint with an EEA or Swiss supervisory authority, as applicable.
LINKS TO OTHER SITES

Our Websites may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. Those sites are not subject to this Privacy Policy. We strongly advise you to review the privacy policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

CHILDREN’S PRIVACY

Our Websites are not targeted to anyone under the age of 18 ("Children"). We do not knowingly collect Personal Data from Children. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us and we will take steps to remove that information from our systems.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our Websites. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on our Website and as indicated by the effective date.

CONTACT US

If you have any questions about this Privacy Policy, please contact us at info@avistapharma.com or using the contact information below.

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